CALFRESH (CF) PROGRAM REQUEST FOR POLICY/REGULATION INTERPRETATION

INSTRUCTIONS: Complete items 1 - 10 on the form. Use a separate form for each policy interpretation request. Retain a copy of the CF 24 for your records.

- Questions from counties, including county Quality Control, must be submitted by the county CalFresh Coordinator and may be submitted
 directly to the CalFresh Policy analyst assigned responsibility for the county, with a copy directed to the appropriate CalFresh Policy unit
 manager.
- Questions from Administrative Law Judges may be submitted directly to the CalFresh Policy analyst assigned responsibility to the county
 where the hearing took place, with a copy of the form directed to the appropriate CalFresh Bureau unit manager.

1.	RESPONSE NEEDED DUE TO: Policy/Regulation Interpretation	5.	DATE OF REQUEST: 09/24/15	NEED RESPONSE BY: ASAP	
	☐ QC ☐ Fair Hearing	6.	6. COUNTY/ORGANIZATION: Humboldt County DHHS - SS		
	Other:	7.	suвлест: TCF Eligibility		
2.	REQUESTOR NAME:	8.	REFERENCES: (Include ACL/ACIN, ONOTE: All requests must have a reg		
3.	PHONE NO.:		ACL 13-88		
4.	REGULATION CITE(S): 63-508.321				

9. QUESTION: (INCLUDE SCENARIO IF NEEDED FOR CLARITY):

CalWORKs/CalFresh customer is in their RD/RC due month. They have started a new job and know that they won't be eligible for CalWORKs after the current month so they request discontinuance wince there's no point in completing the RD/RC. ACL 13-88 states that the failure to submit an application for, or complete the RD/RC constitutes a failure to provide necessary information to determine eligibility of for a subsequent review of eligibility (page 1) but it also states that households that voluntarily withdraw from CalWORKs are eligible to TCF (page 3). So, is this customer entitled to TCF?

10. REQUESTOR'S PROPOSED ANSWER:

No, the customer is not entitled to TCF. The request for discontinuance doesn't change the fact that they did not submit or complete an application for RD/RC. The request for discontinuance in this case would only result in TCF eligibility if the customer also competed the RD/RD.

11. STATE POLICY RESPONSE (CFPB USE ONLY):

Yes, the voluntary request to withdraw from CalWORKs occurred during the CalWORKs certification period and was the trigger for the case closure (ACL 13-88, page 3). Even if a discontinuance NOA was issued for failure to complete recertification before the client's request to discontinue, the client had until the end of the month to complete their RD/RC. The actual reason for terminating the case (during the certification period) was their request for termination.

FOR CDSS USE					
DATE RECEIVED:	DATE RESPONDED TO COUNTY/ALJ:				
09/24/15	10/02/15sc				